

## NH Electric Cooperative

### Electric Assistance Program System Benefits Charge Reconciliation Report

#### Program fund credits for October, 2009

|                                   |    |                           |
|-----------------------------------|----|---------------------------|
| Retail Delivery KWHs              |    | 51,422,962                |
| SBC Low Income EAP Rate per kwh   |    | <u>\$0.00150</u>          |
| Total SBC Low Income EAP billed   |    | \$ 77,134.44              |
| Interest on reserve balance       | 1) | \$7.70                    |
| Corrections/Adjustments           |    | \$0.00                    |
| <b>SBC Low Income EAP Funding</b> |    | <b><u>\$77,142.14</u></b> |

#### EAP Program Costs

|   |        |                            |
|---|--------|----------------------------|
| Discounts Applied to Customers' Bills-    | Oct-09 | \$98,898.16                |
| Payments to CAA -                         | 3)     | \$24,859.00                |
| Incremental Program Expenditures          | 2)     | \$0.00                     |
| Preprogram Arrears current month recovery |        | \$0.00                     |
| <b>Total EAP Costs</b>                    |        | <b><u>\$123,757.16</u></b> |

|  |                             |
|--|-----------------------------|
| <b>Amount to be remitted by the State of NH Treasury to NHEC</b> | <b><u>(\$46,615.02)</u></b> |
|--|-----------------------------|

|                              |                      |
|------------------------------|----------------------|
| Accumulated amount deferred: | <b><u>\$0.00</u></b> |
|------------------------------|----------------------|

#### Oct-09

|   |          |           |              |
|---|----------|-----------|--------------|
| Program to date Reserve Balance                               |          |           | \$31,867.54  |
| 1) Interest on reserve over 365 days                          | Rate     | # of days |              |
|   | 0.284380 | 31        | \$7.70       |
| Cummulative Transfers from Energy Efficiency Program Revenues |          |           | \$258,336.81 |
| 2)  |          |           |              |
| 3) CAA - Advance 2009-2010                                    |          |           |              |

**NH Electric Cooperative**  
**Electric Assistance Program**

**EAP Participants with Pre-Program Arrears retirement - October, 2009**

| <b>Preprogram Arrears Retirement Detail</b> |                    |                          |
|---|--------------------|--------------------------|
|   | <b>PPA retired</b> | <b># of participants</b> |
| Oct-09                                      | \$0.00             | 0                        |
| Nov-09                                      | \$0.00             | 0                        |
| Dec-09                                      | \$0.00             | 0                        |
| Jan-10                                      | \$0.00             | 0                        |
| Feb-10                                      | \$0.00             | 0                        |
| Mar-10                                      | \$0.00             | 0                        |
| Apr-10                                      | \$0.00             | 0                        |
| May-10                                      | \$0.00             | 0                        |
| Jun-10                                      | \$0.00             | 0                        |
| Jul-10                                      | \$0.00             | 0                        |
| Aug-10                                      | \$0.00             | 0                        |
| Sep-10                                      | \$0.00             | 0                        |
| <b>Accumulative Program Yr.</b>             | <b>\$0.00</b>      | <b>0</b>                 |

**NH Electric Cooperative**  
**Electric Assistance Program**

**Number of Program Participants by Tier October 2009**

| <b>EAP participants</b>              | <b>Discounts</b>   | <b># of participants</b> |
|--------------------------------------|--------------------|--------------------------|
| Tier 1                               | \$875.56           | 167                      |
| Tier 2                               | \$3,593.79         | 466                      |
| Tier 3                               | \$9,148.41         | 478                      |
| Tier 4                               | \$17,342.93        | 512                      |
| Tier 5                               | \$25,625.53        | 507                      |
| Tier 6                               | \$42,311.94        | 487                      |
| <b>Total accounts with Discounts</b> | <b>\$98,898.16</b> | <b>2617</b>              |

**NH Electric Cooperative  
Residential Aging Analysis**

**Residential - EAP participants**

| MONTH  | # accts | Total A/R | current bills (0-30 days) |            | 30 - 60 days |            | 60 - 90 days |            | Over 90 days |            |
|--------|---------|-----------|---------------------------|------------|--------------|------------|--------------|------------|--------------|------------|
| ENDING |         |           | \$'s                      | % of Total | \$'s         | % of Total | \$'s         | % of total | \$'s         | % of total |
| Feb-07 | 2,728   | \$404,826 | \$209,902                 | 51.85%     | \$101,731    | 25.13%     | \$52,956     | 13.08%     | \$40,238     | 9.94%      |
| Mar-07 | 2688    | \$375,703 | \$174,070                 | 46.33%     | \$113,012    | 30.08%     | \$51,184     | 13.62%     | \$37,436     | 9.96%      |
| Apr-07 | 2641    | \$365,028 | \$166,685                 | 45.66%     | \$100,830    | 27.62%     | \$59,628     | 16.34%     | \$37,886     | 10.38%     |
| May-07 | 2578    | \$279,428 | \$125,410                 | 44.88%     | \$85,321     | 30.53%     | \$40,804     | 14.60%     | \$27,894     | 9.98%      |
| Jun-07 | 2467    | \$251,715 | \$128,049                 | 50.87%     | \$68,346     | 27.15%     | \$37,418     | 14.87%     | \$17,902     | 7.11%      |
| Jul-07 | 2403    | \$225,794 | \$119,801                 | 53.06%     | \$65,384     | 28.96%     | \$28,360     | 12.56%     | \$12,250     | 5.43%      |
| Aug-07 | 2379    | \$207,383 | \$119,444                 | 57.60%     | \$57,023     | 27.50%     | \$22,407     | 10.80%     | \$8,509      | 4.10%      |
| Sep-07 | 2396    | \$238,315 | \$132,041                 | 55.41%     | \$68,340     | 28.68%     | \$27,421     | 11.51%     | \$10,513     | 4.41%      |
| Oct-07 | 2404    | \$204,717 | \$110,331                 | 53.89%     | \$61,805     | 30.19%     | \$24,636     | 12.03%     | \$7,945      | 3.88%      |
| Nov-07 | 2467    | \$254,063 | \$142,317                 | 56.02%     | \$65,657     | 25.84%     | \$33,998     | 13.38%     | \$12,091     | 4.76%      |
| Dec-07 | 2492    | \$313,403 | \$159,911                 | 51.02%     | \$86,259     | 27.52%     | \$42,232     | 13.48%     | \$25,000     | 7.98%      |
| Jan-08 | 2521    | \$335,219 | \$174,781                 | 52.14%     | \$87,893     | 26.22%     | \$43,013     | 12.83%     | \$29,532     | 8.81%      |
| Feb-08 | 2524    | \$344,668 | \$171,676                 | 49.81%     | \$97,474     | 28.28%     | \$45,127     | 13.09%     | \$30,391     | 8.82%      |
| Mar-08 | 2577    | \$337,017 | \$160,270                 | 47.56%     | \$96,932     | 28.76%     | \$50,210     | 14.90%     | \$29,605     | 8.78%      |
| Apr-08 | 2566    | \$307,773 | \$143,490                 | 46.62%     | \$88,628     | 28.80%     | \$45,931     | 14.92%     | \$29,724     | 9.66%      |
| May-08 | 2518    | \$267,317 | \$128,107                 | 47.92%     | \$80,288     | 30.03%     | \$37,903     | 14.18%     | \$21,019     | 7.86%      |
| Jun-08 | 2525    | \$253,320 | \$129,255                 | 51.02%     | \$75,480     | 29.80%     | \$35,017     | 13.82%     | \$13,568     | 5.36%      |
| Jul-08 | 2473    | \$233,995 | \$131,124                 | 56.04%     | \$63,507     | 27.14%     | \$27,402     | 11.71%     | \$11,961     | 5.11%      |
| Aug-08 | 2482    | \$245,424 | \$141,265                 | 57.56%     | \$65,809     | 26.81%     | \$26,999     | 11.00%     | \$11,351     | 4.62%      |
| Sep-08 | 2433    | \$236,588 | \$129,428                 | 54.71%     | \$71,225     | 30.11%     | \$26,446     | 11.18%     | \$9,488      | 4.01%      |
| Oct-08 | 2720    | \$265,491 | \$153,255                 | 57.72%     | \$72,073     | 27.15%     | \$30,121     | 11.35%     | \$10,042     | 3.78%      |
| Nov-08 | 2890    | \$333,294 | \$189,037                 | 56.72%     | \$91,504     | 27.45%     | \$39,775     | 11.93%     | \$12,977     | 3.89%      |
| Dec-08 | 2972    | \$417,098 | \$232,725                 | 55.80%     | \$104,988    | 25.17%     | \$52,613     | 12.61%     | \$26,772     | 6.42%      |
| Jan-09 | 3090    | \$519,664 | \$292,339                 | 56.26%     | \$133,814    | 25.75%     | \$58,058     | 11.17%     | \$35,452     | 6.82%      |
| Feb-09 | 3129    | \$510,031 | \$256,732                 | 50.34%     | \$151,991    | 29.80%     | \$63,042     | 12.36%     | \$38,266     | 7.50%      |
| Mar-09 | 3049    | \$446,407 | \$211,662                 | 47.41%     | \$132,876    | 29.77%     | \$66,774     | 14.96%     | \$35,094     | 7.86%      |
| Apr-09 | 2982    | \$393,187 | \$185,582                 | 47.20%     | \$115,144    | 29.28%     | \$56,544     | 14.38%     | \$35,917     | 9.13%      |
| May-09 | 2903    | \$325,841 | \$156,902                 | 48.15%     | \$97,064     | 29.79%     | \$47,730     | 14.65%     | \$24,146     | 7.41%      |
| Jun-09 | 2847    | \$274,183 | \$137,526                 | 50.16%     | \$79,028     | 28.82%     | \$40,292     | 14.70%     | \$17,337     | 6.32%      |
| Jul-09 | 2714    | \$252,447 | \$143,341                 | 56.78%     | \$66,483     | 26.34%     | \$29,054     | 11.51%     | \$13,570     | 5.38%      |
| Aug-09 | 2609    | \$259,825 | \$148,506                 | 57.16%     | \$72,606     | 27.94%     | \$29,045     | 11.18%     | \$9,668      | 3.72%      |
| Sep-09 | 2587    | \$260,695 | \$144,523                 | 55.44%     | \$76,878     | 29.49%     | \$29,743     | 11.41%     | \$9,551      | 3.66%      |
| Oct-09 | 2611    | \$254,316 | \$132,408                 | 52.06%     | \$78,539     | 30.88%     | \$35,308     | 13.88%     | \$8,060      | 3.17%      |

**Residential exclusive of EAP**

| MONTH  | # accts | Total A/R   | current bills (0-30 days) |            | 30 - 60 days |            | 60 - 90 days |            | Over 90 days |            |
|--------|---------|-------------|---------------------------|------------|--------------|------------|--------------|------------|--------------|------------|
| ENDING |         |             | \$'s                      | % of Total | \$'s         | % of Total | \$'s         | % of total | \$'s         | % of total |
| Feb-07 | 64723   | \$7,907,810 | \$5,850,788               | 73.99%     | \$1,204,189  | 15.23%     | \$392,650    | 4.97%      | \$460,182    | 5.82%      |
| Mar-07 | 64,794  | \$6,697,875 | \$4,757,225               | 71.03%     | \$1,262,543  | 18.85%     | \$382,138    | 5.71%      | \$295,970    | 4.42%      |
| Apr-07 | 64,856  | \$6,552,031 | \$4,534,320               | 69.20%     | \$1,236,136  | 18.87%     | \$440,465    | 6.72%      | \$341,110    | 5.21%      |
| May-07 | 64,863  | \$5,238,517 | \$3,399,174               | 64.89%     | \$1,096,568  | 20.93%     | \$386,151    | 7.37%      | \$356,624    | 6.81%      |
| Jun-07 | 64,996  | \$5,441,008 | \$3,735,910               | 68.66%     | \$939,592    | 17.27%     | \$369,481    | 6.79%      | \$396,025    | 7.28%      |
| Jul-07 | 65,128  | \$5,452,262 | \$3,840,573               | 70.44%     | \$897,901    | 16.47%     | \$293,179    | 5.38%      | \$420,610    | 7.71%      |
| Aug-07 | 65,278  | \$5,303,590 | \$3,895,458               | 73.45%     | \$866,646    | 16.34%     | \$266,704    | 5.03%      | \$274,782    | 5.18%      |
| Sep-07 | 65,355  | \$5,876,700 | \$4,257,875               | 72.45%     | \$1,036,364  | 17.64%     | \$291,451    | 4.96%      | \$291,010    | 4.95%      |
| Oct-07 | 65,351  | \$4,763,484 | \$3,250,463               | 68.24%     | \$927,474    | 19.47%     | \$277,990    | 5.84%      | \$307,557    | 6.46%      |
| Nov-07 | 65,384  | \$5,470,017 | \$3,927,198               | 71.79%     | \$875,363    | 16.00%     | \$314,591    | 5.75%      | \$352,865    | 6.45%      |
| Dec-07 | 65,414  | \$6,551,655 | \$4,641,485               | 70.84%     | \$1,086,191  | 16.58%     | \$373,363    | 5.70%      | \$450,616    | 6.88%      |
| Jan-08 | 75,698  | \$6,987,258 | \$5,015,325               | 71.78%     | \$1,101,581  | 15.77%     | \$379,352    | 5.43%      | \$491,000    | 7.03%      |
| Feb-08 | 65,386  | \$7,481,098 | \$5,294,964               | 70.78%     | \$1,261,722  | 16.87%     | \$390,824    | 5.22%      | \$533,589    | 7.13%      |
| Mar-08 | 65,318  | \$6,701,536 | \$4,689,055               | 69.97%     | \$1,282,123  | 19.13%     | \$430,313    | 6.42%      | \$300,045    | 4.48%      |
| Apr-08 | 65,321  | \$5,958,484 | \$4,054,801               | 68.05%     | \$1,167,986  | 19.60%     | \$412,707    | 6.93%      | \$322,991    | 5.42%      |
| May-08 | 65,290  | \$5,671,604 | \$3,881,601               | 68.44%     | \$1,088,706  | 19.20%     | \$373,112    | 6.58%      | \$328,185    | 5.79%      |
| Jun-08 | 65,295  | \$5,731,513 | \$3,967,609               | 69.22%     | \$1,032,833  | 18.02%     | \$355,177    | 6.20%      | \$375,893    | 6.56%      |
| Jul-08 | 65,413  | \$5,924,554 | \$4,244,648               | 71.65%     | \$961,344    | 16.23%     | \$309,149    | 5.22%      | \$409,414    | 6.91%      |
| Aug-08 | 65,481  | \$6,333,178 | \$4,680,627               | 73.91%     | \$1,078,690  | 17.03%     | \$319,805    | 5.05%      | \$254,056    | 4.01%      |
| Sep-08 | 65,551  | \$5,879,756 | \$4,152,453               | 70.62%     | \$1,116,715  | 18.99%     | \$323,411    | 5.50%      | \$287,177    | 4.88%      |
| Oct-08 | 65,277  | \$5,224,102 | \$3,678,153               | 70.41%     | \$933,769    | 17.87%     | \$293,813    | 5.62%      | \$318,367    | 6.09%      |
| Nov-08 | 65,143  | \$6,408,095 | \$4,540,033               | 70.85%     | \$1,119,223  | 17.47%     | \$367,954    | 5.74%      | \$380,885    | 5.94%      |
| Dec-08 | 65,087  | \$7,136,740 | \$5,182,965               | 72.62%     | \$1,077,997  | 15.10%     | \$410,804    | 5.76%      | \$464,974    | 6.52%      |
| Jan-09 | 64,950  | \$9,024,984 | \$6,745,533               | 74.74%     | \$1,343,819  | 14.89%     | \$401,796    | 4.45%      | \$533,835    | 5.92%      |
| Feb-09 | 64,907  | \$8,569,416 | \$6,184,800               | 72.17%     | \$1,619,571  | 18.90%     | \$455,823    | 5.32%      | \$309,222    | 3.61%      |
| Mar-09 | 64,987  | \$7,094,379 | \$4,826,522               | 68.03%     | \$1,412,088  | 19.90%     | \$499,857    | 7.05%      | \$355,912    | 5.02%      |
| Apr-09 | 64,975  | \$6,507,729 | \$4,262,428               | 65.50%     | \$1,339,538  | 20.58%     | \$486,796    | 7.48%      | \$418,967    | 6.44%      |
| May-09 | 64,989  | \$6,102,866 | \$3,900,095               | 63.91%     | \$1,214,348  | 19.90%     | \$519,816    | 8.52%      | \$468,607    | 7.68%      |
| Jun-09 | 65,065  | \$5,270,152 | \$3,403,138               | 64.57%     | \$972,795    | 18.46%     | \$383,608    | 7.28%      | \$510,610    | 9.69%      |
| Jul-09 | 65,249  | \$5,780,609 | \$4,072,019               | 70.44%     | \$854,018    | 14.77%     | \$321,323    | 5.56%      | \$533,249    | 9.22%      |
| Aug-09 | 65,470  | \$6,446,682 | \$4,603,147               | 71.40%     | \$999,651    | 15.51%     | \$297,426    | 4.61%      | \$546,458    | 8.48%      |
| Sep-09 | 65,531  | \$5,995,387 | \$4,275,677               | 71.32%     | \$1,070,298  | 17.85%     | \$318,499    | 5.31%      | \$330,912    | 5.52%      |
| Oct-09 | 65,503  | \$5,470,734 | \$3,747,247               | 68.50%     | \$1,034,693  | 18.91%     | \$333,111    | 6.09%      | \$355,683    | 6.50%      |

source data - NHEC residential - Job Mgr - sales report/balances on file around page 574  
EAP aging - custom report